



# SCRIPT — Government Video

## e-Gov Travel

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Producer: Peter Glaws

**U.S. Government Services Administration**

VIDEO	AUDIO
<p><b>Open:</b>  <b>FADE UP FROM BLACK:</b> 3D animation of “e-Gov Travel”</p>	
<p><b>Visuals:</b> DISSOLVE to airport scenes  <b>Visuals:</b> CUT TO actor walking toward camera pulling a small suitcase through various airport locations, W Shots, Dutch tilts and long shots of airport, short focal lengths for out-of-focus backgrounds, rack focus, geometric shapes, swish pans, repetitive motifs—railings, vaulted ceilings, polished hallways, rows of planes, check-in desks, stainless steel elevators. Snap focus and overexposures from windows, film filters, 2<sup>nd</sup> camera is Steadycam.</p>	<p><b>Sounds:</b> Ambient airport sounds.  <b>Sounds:</b> low under    <i>[CUE MUSIC]</i></p>
<p><b>Visuals:</b> WS of narrator, soft focus, tilt of walking feet, blown out windows.  <b>Visuals:</b> narrator stops walking and looks into camera</p>	<p><b>Narrator:</b> Hello, I’m Marie Corcoran. What do you and I and 60,000 other federal employees do every work week?    <b>Sounds:</b> ambient airport sounds and voices over PA system</p>
<p><b>Visuals:</b> narrator spins with arms lifted—MS, WS, WIDER SHOT until we are out of the terminal and into space.</p>	<p><b>Sound:</b> ambient airport sounds</p>
<p><b>Visuals:</b> footage of the bird from <i>Superman, the Movie</i> flies by the lens</p>	<p><b>Narrator VO:</b> (echo) We tr-a-a-a-a-vel!</p>

<b>Note:</b> narrator changes into 3-4 different outfits and hairstyles	
<b>Visuals:</b> CUT TO CU and MS of narrator pulling her bag in airport	<b>Narrator:</b> With more than 3 million government trips booked every year, travel management has become, well, total unmanageable.
<b>Visuals:</b> character Spiderman getting tangled in his spider webbing	<b>Narrator:</b> And would take a super hero to unravel.
<b>Visuals:</b> CUT TO scenes at airport—booking agents, reservation desk, food concessions, waiting room, Dutch tilts, rack focuses <b>Visuals:</b> CUT TO tent card on reservation TEXT ON SCREEN: “Government Preferred Program”	<b>Narrator VO:</b> For example, when we book a trip, how do we know if we’re using a government preferred program...
<b>Visuals:</b> WS of hotel or airport <b>Visuals:</b> footage of narrator getting out of rental car or cab at hotel or airport	<b>Narrator VO:</b> ...for airport, hotel and car rental?
<b>Visuals:</b> various shots of Superman flying with Lois Lane, Spiderman traveling on his webbing and Batman jumping off building for a soft landing on pavement below, a bit jumbled FREEZE FRAME ON BATMAN <b>Visuals:</b> flashing over Batman: “No Online Registration”	<b>Narrator:</b> And without inter-agency standards—all 100 plus Federal agencies use their own individual travel systems...  ...with no online integration.  Holy Batman, we’ve got a problem.
<b>Visuals:</b> DISSOLVE TO animation of piles of invoices, papers stamped “redundancies,” and a huge stack of invoices labeled “government costs”	<b>Narrator VO:</b> The inconsistencies and redundancies generate, as you can imagine, huge costs for the government...
<b>Visuals:</b> CU narrator directly to camera	<b>Narrator:</b> ...and for you and me the taxpayers.
<b>Visuals:</b> CUT TO animation of Betty Boop holding onto her tiny waist	<b>Narrator VO:</b> To streamline the government, however...  <b>Sounds:</b> Betty Boop
<b>Visuals:</b> footage of Fay Wray—from the original King Kong—looks up with her eyes apparently seeing King Kong off camera and screams	<b>Narrator VO:</b> ...something had to “change” ...big time!  <b>Fay Wray:</b> screams at the thought of change.
<b>Visuals:</b> CU of narrator smiling and getting into stainless steel elevator	<b>Narrator:</b> But change can be a good thing too.

<p><b>Visuals:</b> footage of the White House with aerial view</p> <p><b>Visuals:</b> sign: “President’s Management Agenda”</p>	<p><b>Narrator VO:</b> Shortly after taking office way back in 2001, President Bush announced the— President’s Management Agenda—with strategies for consolidating and streamlining the government.</p>
<p><b>Visuals:</b> MS of elevator doors open and narrator walks off</p>	<p><b>Narrator:</b> As part of this sweeping initiative he launched e-Government and e-Gov Travel.</p>
<p><b>Visuals:</b> MS of narrator</p> <p><b>Visuals:</b> logo of “e-Gov Travel” over background of royal blue sky and puffy white clouds or high-tech images</p>	<p><b>Narrator (on camera and VO):</b> e-Gov Travel, an aggressive inter-agency electronic information and web-based management technology, harnesses the power of the Internet and transforms government travel.</p>
<p><b>Visuals:</b> layered Internet, wires, satellite and global images</p>	<p><b>Narrator VO:</b> In the 90’s, the commercial market first recognized the importance of the web on global communications and electronic commerce.</p>
<p><b>Visuals:</b> CUT TO footage—from <i>Superman</i>—of Clark Kent as a teen running and passing a speeding train</p>	<p><b>Narrator VO:</b> Following the commercial lead, the government jumps on the fast track to ‘catch up’ with Internet technology.</p> <p><b>Sound:</b> from <i>Superman</i> movie sound track.</p> <p><b>Sound:</b> train whistle</p>
<p><b>Visuals:</b> narrator at magazine stand buying a magazine with e-Gov Travel on the cover</p>	<p><b>Narrator:</b> Today federal agencies fully embrace the latest innovations on the Internet...</p>
<p><b>Visuals:</b> DISSOLVE TO layered electronic and government images</p>	<p><b>Narrator VO:</b> ...and e-Government, in particular, as it revolutionizes the way the government does business...</p>
<p><b>Visuals:</b> CU and XCU of narrator</p>	<p><b>Narrator VO:</b> ...more responsibly. More efficiently. More cost effectively.</p>
<p><b>Visuals:</b> footage of airplanes in a holding pattern on the tarmac or in the air</p>	<p><b>Narrator VO:</b> The benefits to you the traveler as well as to the taxpayer seem endless. e-Gov Travel—</p>
<p><b>Visuals:</b> MS of narrator drinking a cup of coffee in a café</p>	<p><b>Narrator:</b> or ETS—is a commercially-hosted service with 24-hour access.</p>
<p><b>Visuals:</b> WS of narrator with coffee revealing a pile of money</p>	<p><b>Narrator:</b> And the government stands to save \$ billions.</p>

<p><b>Visuals:</b> stylized laptop with list appearing one by one on the screen:</p> <ul style="list-style-type: none"> <li>1- Online Reservations</li> <li>2- Automated Authorizations and Vouchers</li> <li>3- Travel Agency Support</li> <li>4- Reimbursements</li> <li>5- Interfaces with Agency Systems</li> <li>6- Heightened Security</li> <li>7- Standardized Data</li> </ul>	<p><b>Narrator VO:</b> ETS includes the total integration of:</p> <ul style="list-style-type: none"> <li>1-Online Reservations</li> <li>2-Automated Authorizations and Vouchers</li> <li>3-Travel Agency Support</li> <li>4-Reimbursements</li> <li>5-Interfaces to Agency Systems</li> <li>6-Heightened Security</li> <li>7-Standardized Data</li> </ul> <p><b>Sounds:</b> typing</p>
<p><b>Visuals:</b> footage of travelers, CU of feet in slow motion and ramp motion</p> <p><b>Visuals:</b> TEXT ON SCREEN: “\$2 billion on Airfare”</p>	<p><b>Narrator VO:</b> The government expense for travel is enormous...more than \$2 billion a year on airfare alone.</p>
<p><b>Visuals:</b> narrator working on the laptop computer screen swirls like a black hole—footage from a Harry Potter movie. TEXT ON SCREEN: SELF-SERVICE PORTAL</p>	<p><b>Narrator Two:</b> Entering a single self-service portal...</p>
<p><b>Visuals:</b> CU of narrator’s hands typing a name on a computer form</p>	<p><b>Narrator VO:</b> ...enter your information, just once. How’s that for greater employee productivity and cost reductions?</p> <p><b>Sounds:</b> typing</p>
<p><b>Visuals:</b> CU of computer screen with roll up TEXT ON SCREEN:</p> <ul style="list-style-type: none"> <li>● transparent process</li> <li>● cost controls</li> <li>● accurate budgeting</li> <li>● fee negotiating</li> </ul>	<p><b>Narrator:</b> The single portal assures a transparent process, cost controls, more accurate budgeting and fee negotiating.</p>
<p><b>Visuals:</b> footage of a thick forest in overhead shot</p>	<p><b>Narrator VO:</b> Most functions of ETS are electronic with a small carbon footprint saving millions of acres of forest every year.</p> <p><b>Sounds:</b> helicopter</p>
<p><b>Visuals:</b> ballpark</p>	<p><b>Sounds:</b> cheering crowd at a ballpark.</p>
<p><b>Visuals:</b> footage of a crowd at the coliseum</p> <p><b>Visuals:</b> footage of Roman emperor giving “thumbs up”</p>	<p><b>Narrator (on camera and VO):</b> Travel managers give and overwhelming “thumbs up” to e-Gov Travel.</p>

	<p><b>On-camera Interviews with two travel managers addressing the points below and others.</b>  Managers have control over variables like travel policy, supplier preferences, negotiated airfares, as well as hotel and car rental agreements. A glance at a computer screen shows a manager the total, itemized expenses for each trip in their department. And identifies incorrect billing.</p>
<p><b>Visuals:</b> Footage of hand knocking on a door. Camera moves up to the sign on the door, 'Gone Fishing,' then moves to cu of narrator with look of disappointment.</p>	<p><b>Narrator VO:</b> Remember the good old days trying to track down a supervisor to get an authorization? With ETS it's only a click away!</p>
<p><b>Visuals:</b> narrator in hotel room with open suitcase and her laptop.</p>	<p><b>Narrator:</b> ETS automatically calculates per diems...which comply with agency policies." WOW.</p>
<p><b>Visuals:</b> CU of computer with narrator typing on keyboard</p>	<p><b>Narrator:</b> Trip vouchers travel electronically for rapid expense reimbursements.</p>
<p><b>Visuals:</b> footage of King Kong "dropped" into the frame</p>	<p><b>Narrator (on camera and VO):</b> Any new service can seem like the proverbial 800lb gorilla in the room. But it gets better.</p> <p><b>Sounds:</b> thumping  <b>Sounds:</b> Sounds of King Kong</p>
<p><b>Visuals:</b> footage of hand lifting King Kong on screen up and off the screen revealing narrator</p>	<p><b>Narrator (on camera and VO)</b></p>
<p><b>Visuals:</b> Various shot lengths at training seminars, happy, attendees, heads shaking in approval, friendly instructor at head of room.</p>	<p><b>Narrator VO:</b> Studies show that making a total commitment to the service and using it on a regular basis assure travelers have a more positive, long-term experience.</p>
<p><b>Visuals:</b> narrator on moving sidewalk in airport.  <b>Visuals:</b> 2-S narrator passes a stationery billboard of a Geico ad, "Even a Caveman Can Do It."</p>	<p><b>Narrator (on camera and VO):</b> ETS gets easier and easier so "Even a Caveman Can Do It."</p>
<p><b>WRAP UP</b></p>	
<p><b>Visuals:</b> MS &amp; WS of narrator standing at gate ready to board plane</p>	<p><b>Narrator:</b> Finally, there's e-Gov Travel. A single self-service portal for efficient, effective and economical governmental travel.</p>
<p><b>Visuals:</b> ECU of narrator snapping fingers</p>	<p><b>Narrator (on camera and VO):</b> You book your own air and train travel, hotel accommodations and car</p>

	rentals. Now authorization is a snap.
<b>Visuals:</b> MS and CU of narrator, with a happy expression, holding up check	<b>Narrator VO:</b> With instant voucher submissions, we travelers get speedy reimbursements too.
<b>Visuals:</b> narrator getting on plane	<b>Narrator:</b> Over the next ten years using ETS the taxpayer will save an estimated \$20 billion a year.
<b>Visuals:</b> footage of Betty Boop holding onto her tiny waistline	<b>Narrator VO:</b> How's that for streamlining the government's waistline?  <b>Sounds:</b> Betty Boop
<b>Visuals:</b> footage of Superman flying almost straight into the camera lens.	<b>Narrator VO:</b> (narrator sounds like she's flying) e-Gov Travel...it's a SUPER way to fly!
<b>FADE TO BLACK</b>	